DO YOU HAVE A COMPLAINT ABOUT AN EMPLOYEE OR SERVICE OF CHFS?

THE COMMONWEALTH OFFICE OF THE OMBUDSMAN

Did you know you can submit a complaint about an employee or service of the Cabinet for Health and Family Services in Kentucky?

The Commonwealth Office of the Ombudsman is dedicated to investigating complaints about any CHFS program, such as:

- Child and Adult Protective Services
- Aging and Independent Living
- Family Support Services and Benefits
- Children with Special Health Care Needs
- Kentucky Children's Health Insurance Program (KCHIP)
- Medicaid
- Behavioral Health, Developmental, and Intellectual Disabilities

We are committed to supporting you and your loved ones, helping you receive the excellence in service you deserve!



CALL US AT: 1-866-KYOMBUD (866-596-6283)



EMAIL US AT: kyombud@ky.gov



SUBMIT AN ONLINE COMPLAINT: auditor.ky.gov/kyombud





